

# Rps Data Products

## RMA Returns Request Form

Please complete ALL Sections using BLOCK CAPITALS and fax to

**020 8770 7152**

### Company Details

Company Name

Customer  
RMA Return  
Address

Contact Name

A/C No.

Telephone No.

Fax No.

### Product Details

Model Number

Part number

Serial Number

Purchase Date

Invoice No.

State system used with Mac or PC etc..

State operating system of S/w used

Customer p/o number to be marked  
On Rma paperwork

### Fault

Please provide as detailed description as possible. (DOA/dead/faulty etc is not acceptable)

Any forms received incomplete will result in a delay in your RMA number being issued.

Requests for advance replacements received after 3:00pm may not be despatched until the following day. Goods must be returned within two weeks of the RMA being issued, ADEQUATELY PACKAGED and returned by courier to avoid damage whilst in transit.

**Warranty is invalidated** if goods are returned by post or in inadequate packaging.

Goods not received by us inside their warranty period will no longer have warranty coverage.

**Warranty is invalidated** on any item found to have physical damage (gouges, severe scratches, bent or broken mountings etc).

**All accessories such as cables, tapes, manuals, frames etc, must NOT be returned with product. Unless you are returning for credit**